

Accessibility Guide

The Pavilion Performing Arts Centre is proud to offer several options for patrons with accessibility needs, ensuring the venue is easy-to-access and comfortable for all.

Wheelchair Seating

There are seven nominated wheelchair spaces in the Auditorium for this event. Please note that these are empty spaces only and the physical seat has been removed to accommodate for a wheelchair. Each wheelchair space is located beside a physical seat for a companion to join.

There are six wheelchair spaces located toward the front of the Auditorium and one toward the rear.

If you require a wheelchair space, please book this in advance, as The Pavilion has a limited number of wheelchair spaces.

Zero and Limited Stairs Seating

The Pavilion Auditorium requires the use of stairs to access most of its seating.

For this event, The Pavilion has kept aside several seats for patrons who may find it difficult to use stairs. These seating sections have either zero steps or two steps.

If you require the use of a walking frame, or find it difficult to use stairs, choosing seating with limited stairs may be a good option for you.

Please book this seating in advance as The Pavilion has a limited number of these seats available.

Assistance Animals

Assistance animals trained to assist people with disabilities are welcome at The Pavilion. To ensure appropriate seating is allocated, please advise your requirements to Pavilion Box Office staff before booking.

Booking Accessible Seating

If you require any of the above seating requirements, please book in advance using one of the following methods:

Email our Box Office at boxoffice@thepavilionarts.au with your request at any time

Visit our Box Office in-person on Thursdays and Fridays between 10am & 4pm

Call our Box Office on 02 9063 2006 on Thursdays and Fridays between 10am & 4pm



Hearing Loop

The Pavilion's Auditorium has a Telecoil hearing loop installed. If you require use of the hearing loop, please use the T-Switch function on your hearing aid device.

Viewing Room

A dedicated viewing room is available to patrons who may require it throughout the performance. This room cannot be booked but it is available to those who might be sensitive to light and sound, or for those who wish to not disturb other patrons.

Stairs & Lift Access

All upper levels of the foyer leading to the Auditorium are accessible via lift. However, once inside the Auditorium, and, depending on your seating position, you may be required to climb multiple sets of stairs. Please keep this in mind when purchasing tickets.

If you have any questions about the number of steps, or where best to sit, please contact us at The Pavilion. A seating map is available at the end of this guide indicating the number of steps you may need to climb to get to each seating row.

Walking Frames

If you require a walking frame, we recommend booking seating without stairs. If you are otherwise mobile enough to climb stairs, please make yourself known to Pavilion staff on the day of the event and we will assist with the storage of the walking frame while you are seated for the event.

If you require a walking frame and are unable to use stairs, please refer to our 'Zero and Limited Stairs Seating' options on the first page of this guide to ensure you have the appropriate seating for your needs.

Due to safety requirements and the number of walking frames and other assistive devices expected for this event, walking frames cannot be stored in the Auditorium. Please remain seated at the end of the event and a Pavilion staff member will retrieve your walking frame for you.

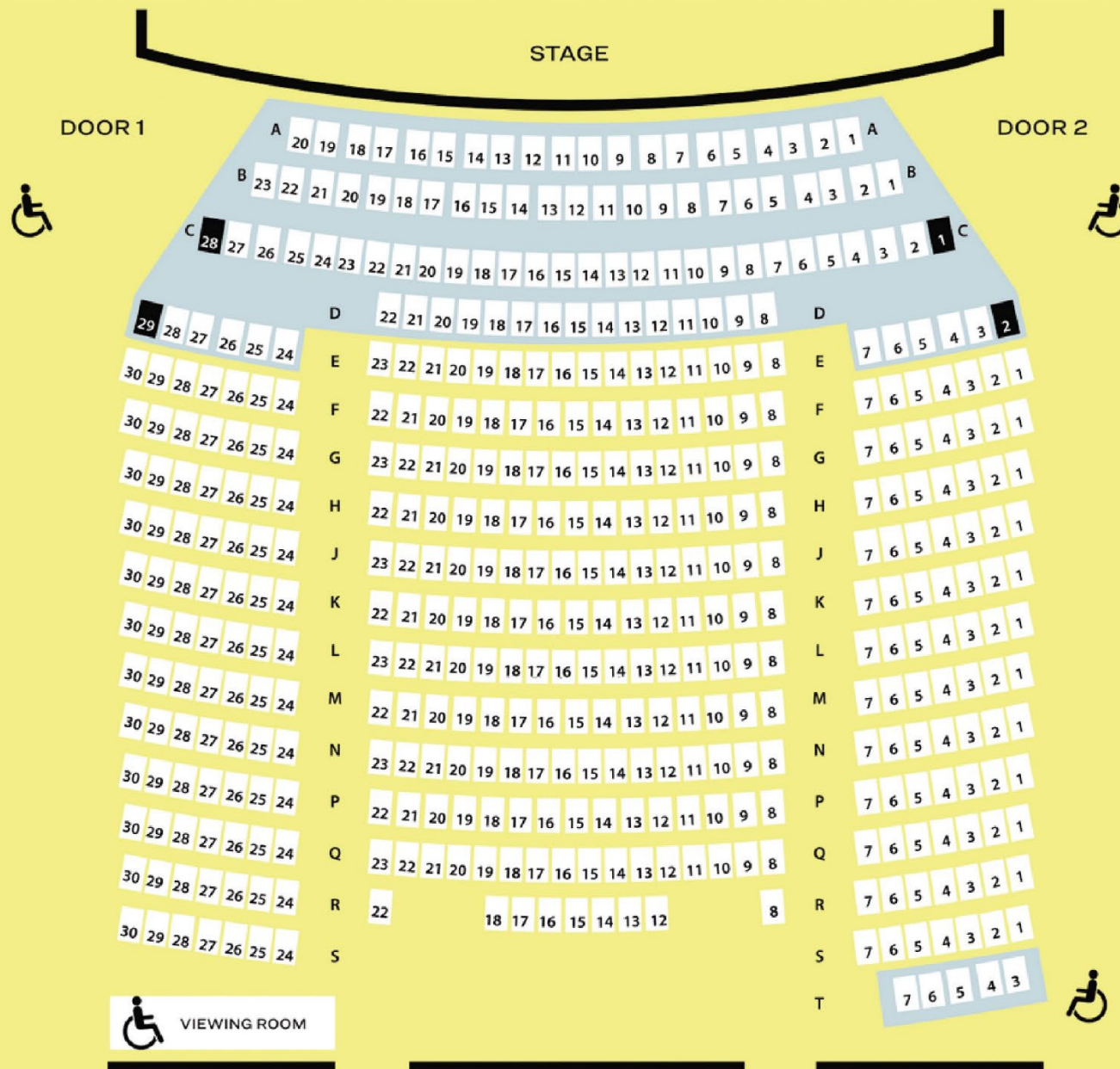
Accessible Bathrooms

The Pavilion has wheelchair and ambulant accessible bathrooms located on the Ground Floor and Level One.

Designated Accessible Parking Spaces:

- Council Chambers (Eton Street) – 2 Spaces
- Stapleton Avenue (Public Parking) – 3 Spaces

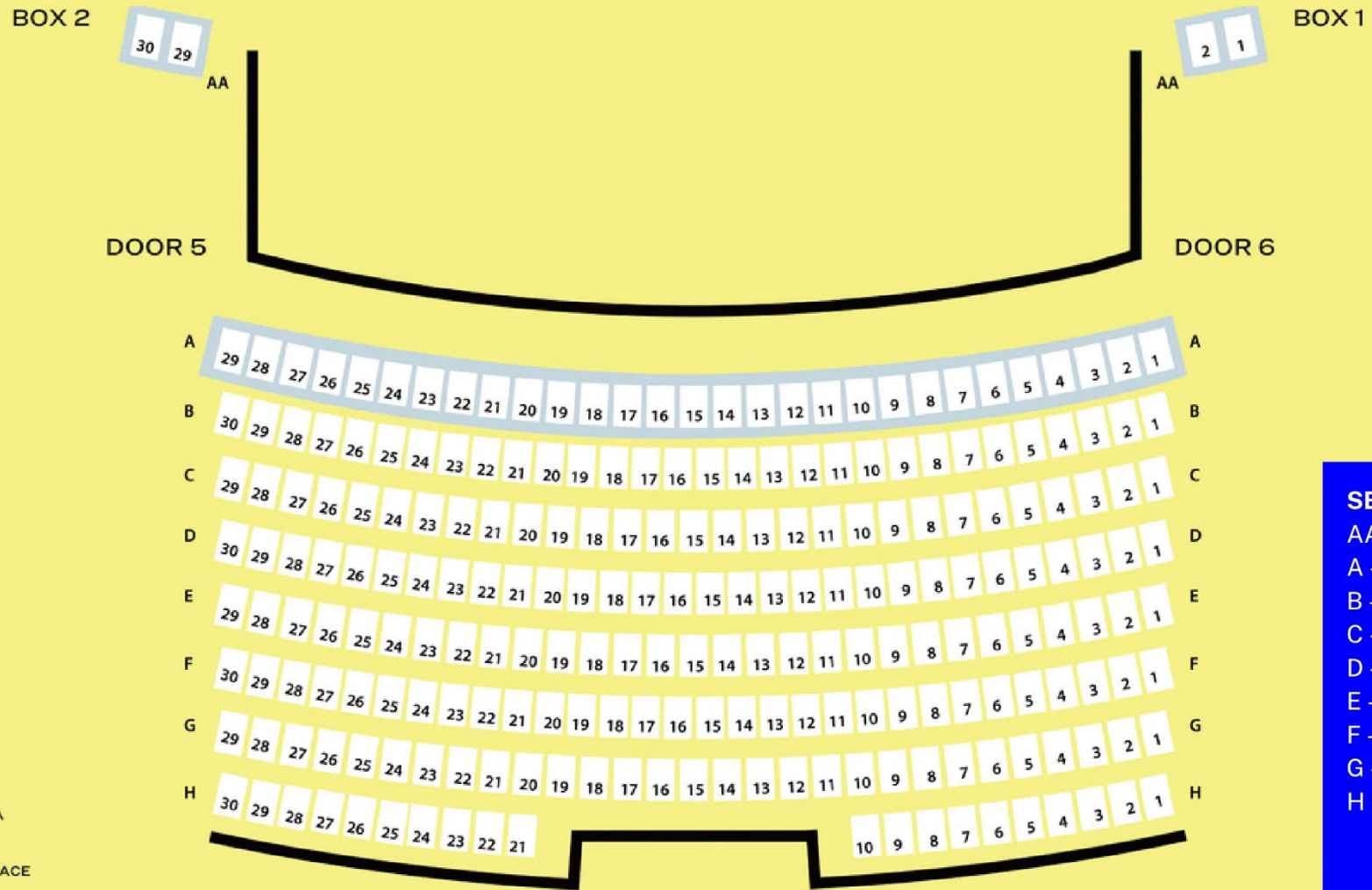




SEATING KEY	
A-D	- 0 Steps
E ₂₋₇	- 0 Steps
E ₂₄₋₂₉	- 0 Steps
E ₈₋₂₃	- 2 Steps
F	- 4 Steps
G	- 6 Steps
H	- 8 Steps
J	- 10 Steps
K	- 16 Steps
L	- 14 Steps
M	- 12 Steps
N	- 10 Steps
P	- 8 Steps
Q	- 6 Steps
R	- 4 Steps
S	- 2 Steps
T	- 0 Steps

Seating Map

Dress Circle



SEATING KEY

- AA - 0 Steps
- A - 0 Steps
- B - 4 Steps
- C - 7 Steps
- D - 10 Steps
- E - 13 Steps
- F - 16 Steps
- G - 19 Steps
- H - 22 Steps

